

Where is my analysis report?

Oil Analyzers processes used-oil samples as quickly as possible, but there are times when customers need a status update before they receive their results. Fortunately, OAI offers a tool that allows customers to track their samples through the process.

The most important thing you need to maximize the efficiency of this tool is your sample's tracking number. Each OAI kit contains a form with a unique bar-code sticker to be placed on the sample bottle, and an identical sticker to retain for your records. The numbers printed below the bar code comprise your tracking number.



Allen Bender, OAI Manager

Checking the status of your sample is easy. Go to eoilreports.com and enter the tracking number in the "Track My Sample" field. The website will display a message that tells you whether your sample has arrived at the lab or if it's still being analyzed. If your used-oil analysis is complete, the site will link you directly to your analysis report.

You can still receive a status update if you do not have your tracking number, but the search for your test results will be a bit more complicated. Customer service representatives at (877) 458-3315 can search for your report by account number, company name, personal name or even by the city and state listed on the sample form you submitted.

OAI staff will always do whatever we can to help you locate your sample, but using your tracking number is the best way to check the status of your sample analysis.